



## CLEANING SERVICES AGREEMENT

Yerevan, Armenia

“ \_\_\_ ” \_\_\_\_\_ 2026

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### 1. Parties

This Agreement is made between:

iClean Company (hereinafter referred to as the “Service Provider”)

and

\_\_\_\_\_ (hereinafter referred to as the “Client”)

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### 2. Subject of the Agreement

The Service Provider agrees to provide cleaning services at the Client’s premises:

📍 Address: \_\_\_\_\_

Services may include:

- Apartment / house / office cleaning
  - Deep (general) cleaning
  - Post-renovation cleaning
  - Window cleaning
  - Other services as agreed
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### 3. Service Frequency

Cleaning services will be performed:


- Once per week
- Twice per week
- Daily
- Other: \_\_\_\_\_

Time: \_\_\_\_\_

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#### 4. Payment Terms

- Total service cost: \_\_\_\_\_ AMD
- Payment terms:
  - 100% prepayment
  - 20% advance, remaining after completion
- Payment method:
  - Cash
  - Bank transfer
  - Other: \_\_\_\_\_

 Work will not begin without advance payment.

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#### 5. Responsibilities of the Service Provider

The Service Provider agrees to:

- Perform services on time and with high quality
  - Use professional equipment and cleaning products
  - Handle the Client's property with care
  - Follow safety regulations
  - Maintain confidentiality
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#### 6. Responsibilities of the Client

The Client agrees to:

- Provide access to the premises
  - Ensure availability of water and electricity
  - Inform about fragile or valuable items
  - Not interfere with the work process
  - Make payments on time
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## 7. Property Safety

- The Service Provider is responsible for damage caused by its fault
  - In case of damage:
    - repair
    - replacement
    - or compensation
  - The Service Provider is not responsible for:
    - pre-existing damage
    - hidden defects
    - fragile items not declared in advance
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## 8. Special Conditions

- Valuable and antique items must be identified before work begins
  - Heavy items will not be moved without prior agreement
  - Delicate cleaning is performed by specially trained staff
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## 9. Cancellation and Rescheduling

- The Client must notify at least 24 hours in advance
  - Late cancellation may result in a penalty
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## 10. Liability

- Both parties are responsible for fulfilling their obligations
  - The Service Provider is not liable in cases of force majeure
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### 11. Dispute Resolution

All disputes shall be resolved:

- through negotiation
  - or in accordance with the laws of the Republic of Armenia
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### 12. Term of Agreement

This Agreement is valid from the date of signing until: \_\_\_\_\_

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### 13. Contact Details

Service Provider (iClean)

Phone: \_\_\_\_\_

Email: info@iclean.am

Client

Name: \_\_\_\_\_

Phone: \_\_\_\_\_

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### 14. Signatures

Service Provider: \_\_\_\_\_

Client: \_\_\_\_\_